

Company: **Premium Blinds**

Subject: **Awning warranty**

Installation carries a warranty of 1 year (this includes a compulsory 5-day installation check)

What is Covered:

The product warranty covers all defects in materials during the warranty period. Factory workmanship's warranty period (1) year. In the event the product must be repaired in the field, the labour and expense will be provided free of charge for a period of one year from date of purchase if covered under warranty.

What is Not Covered:

- Damage caused by accident, negligence, water pooling, misuse, abuse, alteration, failure to follow instructions, improper operation, civil disorder, wind, storm, rain, fire, and other acts of God, or failure to provide a reasonable degree of maintenance, or any other condition, and is not responsible for any damage caused to the awning, environment or property.
- Damage resulting from repair or attempted repair by someone other than an authorised service representative.
- Holes in the fabric caused by mildew. (Mildew may form on the fabric if it is not maintained in a clean condition)
- Colour changes in the fabric due to ultraviolet rays.
- The cost of loss of time, loss of use, or any consequential or incidental damages, or outside labour.
- Damage/deterioration to any fabric or valance caused by its contact or rubbing against other materials or objects.

What is Limited:

- Valance and Binding: Since valances and valance bindings are more subject to fraying as the result of their greater potential for interaction with their environment, the warranty is limited to one (1) Year.
- Adjustable-Valance and Adjustable-Pitch components, and crank handles have a warranty limited to one (1) year.
- Installation and all electrical limited to one (1) year.
- Adjustment to or replacement of nuts, bolts, plastic caps, etc. is limited to

a period of two (2) years.

- Powder coating is warranted against excessive peeling for a period of two (3) years.
- warranty (1) year on Retractable arms covers the time you or an immediate family member owns the property.